

# ECM Suite 2010 Transition for eDOCS

Fastman can transition customers from the eDOCS 5.x and 6.x platforms the OpenText ECM Suite 2010 with a pre-build, scripted transition service.

There are a number of reasons to consider a shift to OpenText's flagship suite:

- The current eDOCS platform has not experienced a substantial refresh since release in 2004
- Technical advantages of the ECM suite over the eDOCS product line, including flexibility for interface customisation, speed of document retrieval and support for Windows Server 2008
- Restriction placed on the business by eDOCS to leverage Web 2.0 and 3.0 methodologies with it's document collection
- Costs for maintaining current eDOCS patch version will increase as customers are forced to replace supporting modules with ECM equivalents when they are released with new patches
- eDOCS 6.x is reaching its end of live and the Open Text ECM Suite 2010 is the best option to cover all functionality (e.g. Security Classifications etc.)
- The OpenText ECM Suite 2010 is regarded as providing a better customer experience, inline with the users day to day web use
- The Opportunity to access a "like for like" licence swap between the two product lines, reducing go to market costs,
- The ability to leverage the product change to renew the place of the ECM system within the business



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The Fastman ECM Suite 2010 Transition service for eDOCS comprises 2 Stages.



Review Existing Environment

Identify Changed Requirements

Recommend Deployment Options Prioritised by the Customer

Provide Support for Transition Business Case

Complete Detailed Design

Setup Agreed Open Text ECM 2010 Suite Environment

Transition eDocs Content as Agreed

Support Deployment, Testing, and Change Management

Provide Ongoing Support Where Required

**Stage 1** - Is where the eDOCS environment is scoped, transition recommendations are made, the high level plan is established with the customer, licence transition is confirmed, and the customer is provided with information to support a business case for Stage 2.

**Stage 2**— Is the Translation phase where the new OpenText ECM Suite 2010 environment is established, the content in eDOCS, including Documents, Records, Metadata, Workflows, and reports are transitioned. The scope of Stage 2 will depend on a plan agreed with the customer, but will likely include any training, testing, and quality control, as well as expanding into ongoing support.

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