

Fastman Consulting and Solutions

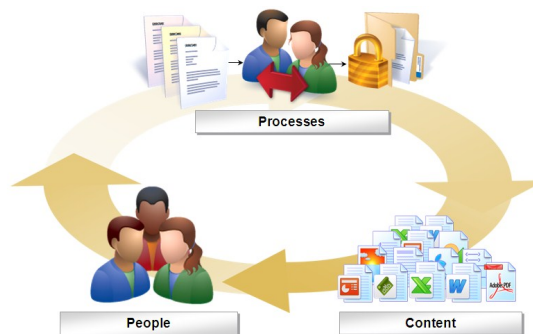
# OpenText Services

OpenText™ is the recognised global market leader in providing Enterprise Content Management solutions, supporting millions of users in 114 countries. With an established reputation for quality software and services that bring together people, processes and information, the OpenText ECM Suite™ is continuing to develop and to meet current and future needs around efficiency, innovation and compliance.

Fastman has over 50 years experience designing, building, implementing and supporting OpenText ECM solutions, and is a Platinum member of the OpenText Global Partner network.

We understand that implementing and operating an ECM system is not just about technical skills, but also about alignment with business requirements and establishing an ongoing model for support of the technology, the processes it enables and the people who will use it.

The ECM journey typically starts with an idea, a thought or a need around one or more specific area of a business. From that idea or need starts a journey as similar requirements or needs are recognised in other parts of the business and the value of true Enterprise Content Management becomes apparent.



To take advantage of the opportunities this provides, you need a partner that has been there, done that and who is capable of delivering the complete range of design, implementation and support services these projects require.

By working with Fastman our clients gain access to an organisation that understand this and is committed to ensuring OpenText implementations are successful and deliver the benefits our clients seek.

OPEN TEXT  
PLATINUM  
PARTNER

**Complete Content Management**

**FastMan**  
Consulting and Solutions



Fastman Consulting and Solutions

# OpenText Services

Fastman is a focused ECM service provider with a complete range of services and products to support this including:

- ECM Strategy development and implementation
- Business Analysis and consulting
- System Design and Implementation
- User training and education
- Managed and Software Support programs
- OpenText and 3rd Party Product sales
- Software development integration

Areas we address to support this include:

- **People:** What are the key issues; who owns the process, who is involved, what are their roles, what are the cultural and environmental conditions that influence people doing their work.
- **Process:** What processes or systems are being impacted by this change; how does the business operate around these processes, how should these processes be re-engineered to best take advantage of the new system.
- **Technology:** Which technology is best suited to address the requirement; can existing systems be leveraged, repurposed or extended to provide a common platform; how can the technology best be deployed and supported once deployed.
- **Content:** What content must be managed, now and in the future; how can this be structured and defined to ensure easy and consistent access to the people that need it when they need it; how can required security or permissions be defined and applied to ensure legal obligations and business rules are complied with.

Clients who have taken advantage of our capabilities include Melbourne Water, Aurecon, Sustainability Victoria, ATCO, Brookfield Rail, Ramsay Health Care, BP Australia, Barrick Gold, AWB Limited, and Jemena.

Fastman Consulting and Solutions is a Platinum member of the OpenText Global Partner Program. Based in Melbourne Australia our consultants have over 50 years experience implementing, supporting and extending OpenText ECM systems.

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